

Name \_\_\_\_\_ Phone \_\_\_\_\_

Email Address \_\_\_\_\_

Mailing Address

Office you worked with?

Program you worked with?

Please provide a yes or no answer to the following questions. A text box is available with each question to describe your experiences or make suggestions. Please help us improve our service by explaining all no responses.

1. Was your greeting prompt and friendly? Y    N
  
2. Was the employee who handled your request, transaction or concern caring? Y    N
  
3. Was our reply to your request or concern (written or spoken) easy to understand? Y    N
  
4. Did our employees appear to be knowledgeable regarding your needs? Y    N
  
5. Will you refer friends or relatives to Rural Development in the future? Y    N
  
6. Did our services meet your needs? Y    N
  
7. If we could not meet your needs was a referral provided? Y    N
  
8. How did you find out about Rural Development?
  
9. Do you have any suggestions on how we can improve our services?